

# TREND MICRO Cloud App Security

**Aprovisionamiento de Salesforce Sandbox/Production** 



Cloud App Security (CAS) aprovisiona la cuenta de servicio para Salesforce a través del flujo OAuth 2.0.

Cloud App Security (CAS) permite que solo los administradores asignados al rol de administrador global predeterminado aprovisionen cuentas de servicio. Para obtener detalles sobre el control de acceso basado en roles de Cloud App Security, consulte Administrador y rol.

Aprovisionar una cuenta de servicio para Salesforce Sandbox o Salesforce Production permite que Cloud App Security ejecute una protección avanzada contra amenazas y un análisis de prevención de pérdida de datos en registros de objetos, por ejemplo, documentos y publicaciones de fuentes, actualizados en su entorno de Salesforce.

# Requisitos

Antes de comenzar a aprovisionar, asegúrese de que:

- Tiene una licencia válida de Cloud App Security para Salesforce. •
- Ha adquirido el entorno de Salesforce con una licencia que admite API RESTful.
- Tiene las credenciales de administrador para su entorno de Salesforce. •
- No ha iniciado sesión en su entorno de Salesforce con ninguna otra cuenta de usuario.
- Salesforce Essentials no es compatible. •

# Alcance de la característica

- Escaneo de malware y reputación web
  - Objetos empaquetados
  - o Comunidad
  - Charla 0
  - Casos
  - Archivos adjuntos



- Prevención de pérdida de datos •
  - Objetos empaquetados
  - Objetos estándar
  - Objetos personalizados

# **Disposición**

Para aprovisionar una cuenta de servicio para Salesforce desde Dashboard, haga lo siguiente:

Este procedimiento está hecho específicamente para Salesforce Sandbox; sin embargo, los mismos pasos también se aplican a Salesforce Production.

- 1. Inicie sesión en la consola de administración de Cloud App Security.
- 2. Pase el cursor sobre Salesforce Sandbox y haga clic en Aprovisionar.

	● 🛕 (15) 🗮 (16) Welcome 🔹 🔹
	x
users against various ion of sensitive data.	Other Features           Check the Online Help to learn more about the features available in Cloud App Security.
a Loss Prevention	Open the Online Help No account provisioned for Salesforce Sandbox. <u>Provision</u>
Gmail Google Drive	Box Dropbox Salesforce Sandbox
	Last 24 hours 🗸 🔶





3. Haga clic en el enlace Haga clic aquí en el Paso 1.

Provisio	Provision Service Account for Salesforce Sandbox $^{ imes}$					
Step 1:	Click here to install the TrendMicro Cloud App Security app.					
Step 2:	Grant Cloud App Security the permissions to access and manage the Salesforce user data in your organization. Click here					
Step 3:	Click Done					
	Done					

4. Especifique sus credenciales de administrador de Salesforce Sandbox y luego haga clic en Iniciar sesión en Sandbox.

	Start your free trial. No credit card
	required, no software to install.
	With your trial, you get:
salesforce	<ul> <li>Preloaded data or upload your own</li> </ul>
	<ul> <li>Preconfigured processes, reports, and dashboards</li> </ul>
	✓ Guilded experiences for sales reps, leaders, and administrators
lo access this page, you have to log in to salestorce. Usemanie	<ul> <li>Online training and live onboarding webinars</li> </ul>
	START MY FREE TRIAL
Password	
	Citizen H. B. Z. C. M.
Log In to Sandbox	11.942,445 5425,500 5355,600
Remember me	
Forgst Your Pessword? Use Custom Domain	This deal is ready to close.
	Serrey Hardé (h)
	ation Negational sinder way
	() Usifier 2min
	euniny over not in pose.
© 2022 salesforce.com, Inc. All rights reserved.   Privacy	

5. Instale Trend Micro Cloud App Security. Seleccione Instalar para todos los usuarios cuando se le solicite instalar Trend Micro Cloud App Security y luego haga clic en el botón **Instalar**.

MONTEVIDEOCOMM
 Tecnología para tus proyectos

Install TrendMicro Cloud App Security								
Install for A	Admins Only	Install for All Users	Install for Specific Profiles					
			Install Cancel					
App Name	Publisher	Version Name	Version Number					
TrendMicro Cloud App	Security	Spring 2021	1.3					

6. Espere a que se complete la instalación.

Install TrendMicro Cloud App Security								
	Installing and granting access to all Users							
App Name	Publisher	Version Name	Version Number					
TrendMicro Cloud App S	Security	Spring 2021	1.3					
Additional Details	/iew Components							

Recibirá un correo electrónico después de que se haya completado la instalación.

~

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 Tecnología para tus proyectos

Reply Reply	teply All 😋 Forward 🧔 IM
	Fri 1/21/2022 1:08 AM
	support@salesforce.com
	Sandbox: Package TrendMicro Cloud App Security Install Successful
To 📒	
1 This messag	e was sent with High importance.

This message was sent from outside of Trend Micro. Please do not click links or open attachments unless you recognise the source of this email and know the content is safe.

Your request to install package "TrendMicro Cloud App Security Spring 2021" was successful.

Organization: User: We want the second s Package:

Some components, such as custom objects, custom report types, and workflow rules, must be activated using the package deploy process, before they are available to your organization.

#### 7. Haga clic en Listo.





8. Vuelva a la consola de administración de Cloud App Security como se indica y haga clic en el enlace Haga clic aquí en el Paso 2. Esto abrirá la página de inicio de sesión de SalesForce.

Provision	Provision Service Account for Salesforce Sandbox ×					
Step 1:	Click here to install the TrendMicro Cloud App Security app.					
Step 2:	Grant Cloud App Security the permissions to access and manage the Salesforce user data in your organization. Click here					
Step 3:	Click Done					
	Done					

9. Especifique sus credenciales de administrador de Salesforce Sandbox y luego haga clic en Iniciar sesión en Sandbox.

<ul> <li>Cancer the trape, you have had big is to Substrate</li> <li>Unarrow</li> <li>Cancer</li> <li>Cancer</li> <li>Cancer the member re</li> <li>Reger four Areasond</li> &lt;</ul>	salesforce	Start your free trial. No credit card required, no software to install. With your trial, you get: Preloaded data or upload your own Preconfigured processes, reports, and dashboards
	The access thick page, your base to log in to Scienters. Upermany Tensord Tensord Teg Th to Sanctow Permember me Teg Th to Sanctow Permember me	<text></text>



10. Haga clic en Permitir.





11. Vuelva a la consola de administración de Cloud App Security como se indica y haga clic en **Listo**.



12. Pase el cursor sobre el ícono del anillo en la esquina superior derecha de la consola de administración. Si aparece el mensaje "Salesforce Sandbox protegido". aparece en la pantalla de Notificaciones, el aprovisionamiento es exitoso.

hboard Advanced Threat Protection Data Loss Prevention Loos Oua	rantine Administration	Tasks (10)			
		Ø [Default organization] Provisione	d Delegate Accounts.	X Sievens Jan 12, 2022 21/27-00	
Started k you for choosing Cloud App Security. Check out the following information to help ye	w get started.	[Default organization] Unable to subsites d	synchronize SharePoint site collec ue to an unexpected error. Try agi	tions and Patience ain later. Jam 12, 2022 21-27-34	
vision Service Account	Configure Policy	[Default organization] Updated upda	sers and groups for Dropbox.	X Sincess Doc 29, 2021 23:18:15	
Create a service account for each protected cloud service and grant Cloud App Security limited access to your service data for threat protection.	Configure and apply polic security threats and unat	(Default organization) Verified the second secon	e share folder for Dropbox.	X Stattens Dec 29, 2021 23/18/15	it the features available
Service Account	Go to Advanced Threat Protection	[Default organization] Synchroni Sandbox.	zed data and created Apex trigger	s for Salesforce × Success Jan 21, 2022 01:16:04	1
	_	[Default organization] Updated u	isers and groups for Exchange Onl	ine. X Success Jan 20, 2022 02:45:36	
rvice: C Exchange Online C OrieDrive C SharePol	nt Online 🛛 📽 Microsoft Teams 😪	[Default organization] Updated of	lata for Hicrosoft Teams.	X Success Jan 08, 2022 01:54:59	
Salesforce Sandbox     Salesforce Production		[Default organization] Created a	ccess token for Microsoft Teams.	X Success Jain 08, 2022-01154-05	
		[Default organization] Updated of	lata for Teams Chat.	× Success Jun 08, 2022 01:13:18	Last 24 hours +
		[Default organization] Created a	ccess token for Teams Chat.	× Success Jan 08, 2022 01:11:18	- Am
	700	-0	N		- To
11 0	0	0		0	6
Restages and Hies Bec.	Presning	Kansomware	2 - X	Mandous File	Plandous URL
Ransomware Detections     Characteristic to a service over the		Ransomware Deter	tions		Last 24 hours -
Ransomware Detections Shows the total number of ransomware detections for each service over the period.	selected time	Ransomware Deter	tions Last 24 hours	Previous 24 hours	Last 24 hours - Change
© Ransomware Detections Show the total number of ransonware detections for each service over the particl. Top 5 Ransomware Email Senders	selected time	Ransomware Deter	Last 24 hours	Previous 24 hours	Last 24 hours + Change
Itaneonware betections     Crows the total number of ransonware detections for each service over the provis.     Top 5 Research Text and Sectors     Crows the sectors that much fequently distributed mesonware through em- interfect time period.	all during the	Ransomware Deter Type Exchange Online Microsoft Teams	Last 24 hours	Previous 24 hours 0 0	Last 24 hours + Change
<ul> <li>Ransomware Detections</li> <li>Shows the tital number of ransomware detections for each service over the partial.</li> <li>Top 5 Ransomware Email Senders</li> <li>Shows the sector that must frequently distributed ransomware through emails and the partial of the partial sectors.</li> <li>Top 5 Ransomware Emails</li> </ul>	all during the	Ransomware Deter Type Exchange Online Microsoft Teams Teams Chat	Last 24 hours 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Previous 24 hours 0 0 0 0	Last 24 hours - Change

# 13. Vuelva al portal de CAS y habilite una política de ATP para Salesforce Sandbox.

Salesforce	Salesforce Sandbox Policies					
	OFF Default Salesforce Sandbox Policy ATP	Chatter, Community, and all profiles				
1	(Monitor Only) DEFAULT POLICY: Works in monitor mode to scan targets and record detections only. All actions are fixed to PASS and not configurable.					
2	Con Copy of Default Salesforce Sandbox Policy ATP (Monitor Only)	Chatter, Community, and all profiles				
3	OFF Default SalesForce Policy ATP DEFAULT POLICY: Policy used if no other policy created for target	Chatter, Community, and all profiles				

# Pruebas y Verificación

8

- 1. Inicie sesión en Salesforce Sandbox como un usuario normal.
- 2. Cambie a Salesforce Chatter.
- 3. Ingrese una línea de texto con una URL de prueba.



#### 4. Consulta el registro de análisis de riesgos de seguridad en el portal de CAS.

Timestamp 👻 🗸	Scan Source ~	Security Filter ~	Security Risk Name	Detected by	Risk Level ~	Affected User ~
Nov 10, 2020 19:22:23	Salesforce Sandbox	Web Reputation	Credential Phishing: [https]:[	Web Reputation	Dangerous	nmi
Nov 10, 2020 19:21:37	Salesforce Sandbox	Web Reputation	Spyware: [http]:[/][/]wrs21[	Web Reputation	Dangerous	rijini, il a mallamponmi